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PATENT

Customer No. 32,127/604

Attorney Docket No. 96-3-511CON1

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Steven E. GARDELL, et al.

Application No.: 09/460,455

Filed: December 13, 1999

For: METHODS AND APPARATUS  
FOR INTEGRATING SERVICES  
FOR ACCESSING THE WORLD  
WIDE WEB

Group Art Unit: 2153

Examiner: D. C. Dinh

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND REQUEST FOR RECONSIDERATION**

In reply to the Office Action mailed October 6, 2003, please amend the specification of the above-identified application according to the **Amendments to the Specification** included in this paper.

A **Listing of Claims** is included in this paper. There are, however, no amendments to the claims as reflected in the Listing of Claims.

**Remarks/Arguments** follow the Listing of Claims section of this paper.